



# RISK MANAGEMENT VENDOR SERVICES MATRIX

As a member of NCCSIF, your City/Town has many risk management resources available. This Vendor Services Matrix is designed to assist you with identifying and locating these resources. Vendor names and service categories are hyperlinked, so you can easily navigate through the matrix for specific resources and contact information. The **BACK** button will bring you back to this home page. If you have any questions, contact Henri Castro at Bickmore Risk Services, 800.541.4591, ext. 4614, or [hcastro@brsrisk.com](mailto:hcastro@brsrisk.com).

SERVICE CATEGORY*		BRS	CSAC-EIA	TARGET SOLUTIONS	OCCU - MED	APIP	LEXIPOL	ACI EAP	CAL-TIP	DKF SOLUTIONS GROUP
Page:										
1	Telephone Hotline - Questions & Guidance	X								
1	Hazard & Safety Assessment	X								X
2	Program/Policy Development	X	X				X			X
	Safety Materials/Web-based Courses/Videos	X	X	X						X
2	On-Site Training	X	X							X
3	Ergonomic Evaluations	X								
3	Risk Management Webinars	X	X			X				
3	Employer Pull Notice Program		X							
4	Pre-Employment Medical Services				X					
5	Employee Assistance Program - Health & Wellness							X		
5	Transit Resources (available to CalTIP members)								X	

\* Services and resources are available at no additional cost unless specifically noted.



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## Vendor Contact Information

Vendor Name	Contact Information	Services Provided
<b>BRS - Bickmore Risk Services</b> Risk Management Services Provider	Enriqueta Castro (Henri) Office: 800.541.4591, ext. 4614 Email: <a href="mailto:hcastro@brsrisk.com">hcastro@brsrisk.com</a> Website: <a href="http://riskcontrol.brsrisk.com/">http://riskcontrol.brsrisk.com/</a>	<ul style="list-style-type: none"> <li>▪ Telephone Hotline - Questions &amp; Guidance</li> <li>▪ Hazard &amp; Safety Assessment</li> <li>▪ Program/Policy Development</li> <li>▪ Ergonomic Evaluations</li> <li>▪ On-site Training</li> <li>▪ Safety Materials</li> <li>▪ On-line Streaming Videos</li> <li>▪ Webinars - WC and Liability Risk Management Topics</li> </ul>
<b>CSAC-EIA</b> Excess Workers' Compensation Coverage	Travis Clemmer Kristen Calderon (video library) Office: 916.850.7300 Email: <a href="mailto:tclemmer@csac-eia.org">tclemmer@csac-eia.org</a> Website: <a href="http://www.CSAC-EIA-eia.org">www.CSAC-EIA-eia.org</a>	<ul style="list-style-type: none"> <li>▪ Program/Policy Development (additional member cost)</li> <li>▪ On-site Training</li> <li>▪ Safety Materials</li> <li>▪ Video Library</li> <li>▪ Webinars - WC Risk Management Topics</li> </ul>
<b>Target Solutions</b> Web-based Resources available through CSAC-EIA	Website: <a href="http://www.targetolutions.com/eia/">http://www.targetolutions.com/eia/</a>	<ul style="list-style-type: none"> <li>▪ Web-based Courses*</li> <li>▪ Records Management</li> </ul> <p><i>*EIA members are able to access the standard course library at no cost. However, there is a cost to the member for the premium content listed under "Additional Courses"</i></p>
<b>CJPRMA - California Joint Powers            Risk Management Authority</b> Excess Liability Coverage	David Clovis - General Manager Office: 925.290.1316 Email: <a href="mailto:david@cjprma.org">david@cjprma.org</a> Website: <a href="http://www.cjprma.org/">http://www.cjprma.org/</a>	<ul style="list-style-type: none"> <li>▪ Regional Training provided on a variety of Liability-related Topics</li> </ul>



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<b>Occu-Med</b> Pre-employment Medical Services	Bill Vogeler Office: 559.435.2800, ext. 101 Email: <a href="mailto:bvogeler@occu-med.com">bvogeler@occu-med.com</a> Website: <a href="http://www.occu-med.com">www.occu-med.com</a>	<ul style="list-style-type: none"> <li>Review of Pre-placement Medical Exams</li> <li>Job Analysis</li> <li><i>Additional Cost to Member</i></li> </ul>
<b>APIP - Alliant Property Insurance Program</b>	Contact Marcus Beverly, Alliant Insurance Services, for questions.	<ul style="list-style-type: none"> <li>Webinars - Property Risk Management Topics</li> </ul>
<b>Lexipol</b> Police risk management policies	Contact Marcus Beverly, Alliant Insurance Services, for policy updates.	<ul style="list-style-type: none"> <li>Police Risk Management Policies and Procedures</li> </ul>
<b>ACI Employee Assistance Program</b>	Colleen Shuster, Account Manager Office: 858.529.0171 Email: <a href="mailto:cshuster@acispecialtybenefits.com">cshuster@acispecialtybenefits.com</a> Website: <a href="http://www.acieap.com">www.acieap.com</a>	<ul style="list-style-type: none"> <li>Employee Assistance Program provided at an <i>Additional Cost to Member</i></li> </ul>
<b>CalTIP - California Transit Insurance Pool</b> Self-insurance program for public transit operators	Lee Sorenson, Bickmore Risk Services Office: 800.541.4516. ext. 1168 Email: <a href="mailto:lsorenson@brsrisk.com">lsorenson@brsrisk.com</a> Website: <a href="http://www.caltiponline.org/">http://www.caltiponline.org/</a>	<ul style="list-style-type: none"> <li>Transit Specific Risk Management Resources for Member Cities (Auburn, Dixon, and Folsom)</li> </ul>
<b>DKF Solutions Group, LLC</b>	David Patzer Office: 707.373.9709 Email: <a href="mailto:dpatzer@dkfsolutions.com">dpatzer@dkfsolutions.com</a> Website: <a href="http://www.dkfsolutions.com">http://www.dkfsolutions.com</a>	<ul style="list-style-type: none"> <li>Sewer Risk Management</li> <li>Additional cost to member</li> </ul>



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## Vendor Contact Information

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<b>Total Aquatic Management</b>	Jim Wheeler Office: 510.523.3155 Email: <a href="mailto:jim@totalaquaticmanagement.com">jim@totalaquaticmanagement.com</a> <a href="mailto:swimnjim@hotmail.com">swimnjim@hotmail.com</a> Website: <a href="http://www.totalaquaticmanagement.webs.com">http://www.totalaquaticmanagement.webs.com</a>	<ul style="list-style-type: none"><li>▪ Aquatic Safety services</li><li>▪ Certified Pool Operator (CPO) Trainings</li><li>▪ Additional cost to member</li></ul>

BACK



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<p><b>Telephone Hot Line Questions/Guidance</b></p>	<p><b>BICKMORE RISK SERVICES</b>          BRS is NCCSIF’s risk control services provider. Henri is your point of contact for your risk management questions and guidance.</p> <p>Enriqueta Castro, CSP (Henri)          800.541.4591, ext. 4614          Email: <a href="mailto:hcastro@brsrisk.com">hcastro@brsrisk.com</a></p>
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<p><b>Hazard &amp; Safety Assessment</b></p>	<p><b>BICKMORE RISK SERVICES</b>          A comprehensive Hazard &amp; Safety Assessment is completed for each city to help identify risk management strengths and improvement opportunities. The assessment is used as a tool to help prioritize risk management efforts. It includes best practices in the following areas:</p> <table border="0"> <tr> <td>1. Risk Management Program Overview</td> <td>12. Emergency Response &amp; Management</td> <td>23. Lockout-Tagout</td> </tr> <tr> <td>2. Aerial Lift Operations</td> <td>13. Employment Practices Liability</td> <td>24. Parks &amp; Recreation Operations</td> </tr> <tr> <td>3. Aerosol Transmissible Diseases (ATD) Control</td> <td>14. Ergonomic Injury Management</td> <td>25. Personal Protection Equipment</td> </tr> <tr> <td>4. ADA Compliance</td> <td>15. Fire Department Operations</td> <td>26. Police Department Operations</td> </tr> <tr> <td>5. Animal Control Services</td> <td>16. Fire Prevention Program</td> <td>27. Respiratory Protection Program</td> </tr> <tr> <td>6. Automobile &amp; Fleet Liability</td> <td>17. Forklifts &amp; Powered Industrial Trucks</td> <td>28. Return-to-Work &amp; Transitional Duty</td> </tr> <tr> <td>7. Blood Borne Pathogens ECP</td> <td>18. Hazard Communication Program</td> <td>29. Sewers Liability Management</td> </tr> <tr> <td>8. Business Continuity Plan</td> <td>19. Hearing Conservation Program</td> <td>30. Sidewalks Liability Management</td> </tr> <tr> <td>9. Confined Space Entry Program</td> <td>20. Heat Illness Prevention Program</td> <td>31. Traffic Engineering</td> </tr> <tr> <td>10. Contractor Selection &amp; Control</td> <td>21. Information Technology</td> <td>32. Trenching &amp; Excavation Operations</td> </tr> <tr> <td>11. Contractual Transfer of Risk</td> <td>22. Injury &amp; Illness Prevention Program</td> <td>33. Urban Forest Management</td> </tr> <tr> <td></td> <td></td> <td>34. Work Zone Safety</td> </tr> </table>	1. Risk Management Program Overview	12. Emergency Response & Management	23. Lockout-Tagout	2. Aerial Lift Operations	13. Employment Practices Liability	24. Parks & Recreation Operations	3. Aerosol Transmissible Diseases (ATD) Control	14. Ergonomic Injury Management	25. Personal Protection Equipment	4. ADA Compliance	15. Fire Department Operations	26. Police Department Operations	5. Animal Control Services	16. Fire Prevention Program	27. Respiratory Protection Program	6. Automobile & Fleet Liability	17. Forklifts & Powered Industrial Trucks	28. Return-to-Work & Transitional Duty	7. Blood Borne Pathogens ECP	18. Hazard Communication Program	29. Sewers Liability Management	8. Business Continuity Plan	19. Hearing Conservation Program	30. Sidewalks Liability Management	9. Confined Space Entry Program	20. Heat Illness Prevention Program	31. Traffic Engineering	10. Contractor Selection & Control	21. Information Technology	32. Trenching & Excavation Operations	11. Contractual Transfer of Risk	22. Injury & Illness Prevention Program	33. Urban Forest Management			34. Work Zone Safety
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<b>Program &amp; Policy Development</b>	<p><b>BICKMORE RISK SERVICES</b> Our risk control service includes assistance with the development and implementation of Cal/OSHA required written programs such as Injury &amp; Illness Prevention Program, Hazard Communication Program, Aerosol Transmissible Diseases Procedures for fire and police, Bloodborne Pathogens Exposure Control Plan, etc. Our website also includes sample programs and guides.</p> <p><b>CSAC-EIA (Additional Cost)</b> CSAC-EIA loss prevention specialists are available to provide assistance with program development at an additional cost to NCCSIF members. Contact CSAC-EIA directly for assistance.</p> <p><b>LEXIPOL</b> NCCSIF members have access to the police risk management policies offered through Lexipol.</p>
<b>On-Site Training</b>	<p><b>BRS</b> On-site training is available to members on a variety of workers' compensation, liability, and EPL exposures. Training topics include, but are not limited to, Cal/OSHA program requirements, hazard inspections, accident investigation, forklift certification, driver training, sexual harassment, CPR certification, various workplace safety topics, and more. Contact Henri Castro to discuss and schedule on-site training.</p> <p><b>CSAC-EIA</b> CSAC-EIA is available to conduct a variety of workers' compensation related safety training at an additional cost to members. Contact Travis Clemmer to discuss available topics and scheduling.</p> <p><b>CJPRMA</b> Every year CJPRMA conducts up to five regional training workshops throughout California. In the past, topics have included contractual risk transfer, police liability, parks and recreation liability, and sidewalk liability controls. CJPRMA will send the training announcement to Alliant, who will then forward to all NCCSIF members.</p>



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<b>Ergonomic Evaluations</b>	<p><b>BRS</b> BRS is available to conduct office and industrial ergonomic evaluations for all members. Contact Henri Castro to discuss and schedule ergonomic evaluations.</p>
<b>Risk Management Webinars</b>	<p><b>BRS</b> Throughout the year, BRS risk control staff conducts webinars on a wide range of safety topics such as heat illness prevention, scaffold safety, disaster management, and new safety regulations. Our goal is to communicate relevant safety information in an all-inclusive and cost-effective way. NCCSIF members will receive webinar announcements via email. The one-hour webinars are recorded and available to view at any time on the BRS Risk Control website.</p> <p><b>CSAC-EIA</b> CSAC-EIA conducts several workers' compensation related webinars throughout the year, which are available to all NCCSIF members. Contact Travis Clemmer to ensure your city is included in the announcement distribution.</p> <p><b>APIP</b> NCCSIF members have access to all APIP property related webinars. Contact Marcus Beverly to ensure your city is included in the announcement distribution. Recorded webinars are also available on the BRS Risk Control website.</p>
<b>Employer Pull Notice Program</b>	<p><b>CSAC-EIA &amp; TARGET SOLUTIONS (Additional cost to members)</b> CSAC-EIA and Target Solutions have partnered with A-Check America to automate your Employer Pull Notice (EPN) program. Using this program, you can electronically monitor your employees' driving records and receive notification within hours of a reportable incident.</p> <p>You can access your driver roster and key data from a dashboard within Target Solutions. This data is accessible only to you and A-Check America and features a summary of the number of drivers added and removed from the system, an overview of the violations and accidents that have occurred, and a breakdown of your employees' license renewal status. For additional information go to <a href="http://www.CSAC-EIA-eia.org">www.CSAC-EIA-eia.org</a>, Services/Loss Prevention/Target Solutions Platform.</p>



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## Pre-Employment Medical Services

### OCCU-MED

#### Services offered at an additional cost:

- Review of Pre-Placement Medical Exams
- Job Analysis
- Maintaining a network of qualified and trained medical providers and medical specialists for necessary exams
- Conducting job analyses and preparing job profiles and medical examination profiles
- Providing orientation of client staff in the legal/medical/risk management and human resources aspects of our service
- Scheduling and harvesting of pre-placement medical exams
- Organizing and managing return-to-work and fitness-for-duty exams
- Evaluating medical information in relation to the essential duties of jobs in a legally defensible manner (EXAMQA®)
- Communicating directly with applicants to obtain the confidential medical information that is needed for clearance for a particular job (RDQA)
- Developing “Occu-Panels” with a national laboratory that allows for the selection of only those tests for the blood chemistry panel that are compliant with state law for each job class
- Performing bill review for the medical exams performed by clinics
- Providing customized services such as OSHA Respirator Questionnaire Evaluations, Bloodborne Pathogen Programs, and clinic trainings





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<p><b>Employee Assistance Program</b></p>	<p><b>ACI</b>  <b>Services offered at an additional cost:</b></p> <ul style="list-style-type: none"> <li>– <b>Employee Assistance Program (Additional cost to members)</b>            Employees and their family members can receive up to three counseling visits per year. The family members do not need to be within the same residence. The visits are considered short-term resolution. If the person needs additional counseling, ACI will help them transition into their private insurance plan.</li> <li>– <b>Legal and Financial Services (Additional cost to members)</b>            Employees and their family members have unlimited access to telephonic legal and financial services.</li> </ul>
<p><b>Transit Resources</b></p>	<p><b>CalTIP - California Transit Insurance Pool</b>            Self-insurance program for public transit operators. Member cities include Auburn, Dixon, and Folsom.</p> <p><b>Programs and Safety Materials</b></p> <ul style="list-style-type: none"> <li>– System Safety Program Plan (SSPP) Development</li> <li>– SSPP Implementation Assessment &amp; Follow-up Process</li> <li>– SAMPA Fleet Watch Paperless DMV EPN Program</li> <li>– Bus Operator Selection Survey (BOSS)</li> <li>– CalTIP Risk Profile</li> <li>– APTA Membership</li> <li>– Bus Stop Location &amp; Design Evaluation Program</li> <li>– Digital Video Event Recorder System</li> <li>– Mobility Device Marking &amp; Tethering Program</li> <li>– APTA Safety Standards</li> <li>– Best Practices</li> <li>– Bus Stop Toolkit</li> <li>– Pedestrian Safety Guide for Transit Agencies</li> <li>– Safety Posters and Flyers</li> </ul>